



respiteservices.com

CHAP

COMMUNITY HELPERS
FOR ACTIVE PARTICIPATION

Respiteservices.com

Respiteservices.com is working in collaboration with local agencies to help set up this web-based service across Ontario. The **CHAP (Community Helpers for Active Participation)** Program is an integral part of respiteservices.com. The CHAP Program aims to find a large base of Independent Service Providers (ISPs) interested in supporting persons with developmental disabilities including autism and/or physical disabilities to provide meaningful respite opportunities through community based options. Families are able to connect with ISP's after viewing the ISP profiles. As outlined by Ministry of Community and Social Services (MCSS)/Ministry of Children and Youth Services (MCYS), Special Services At Home funding can be used to pay for independent respite work. Agencies are able to access Independent Service Providers to enable individuals to participate in community based respite opportunities. The web site will also house information on educational and training opportunities occurring in Wellington County for the Developmental Services community.

WHAT IS RESPITESERVICES.COM?

- An online database to find independent service providers
- A one stop resource for community activities and trainings
- A place to access resources for families to set up supports with Independent service providers

WHAT SERVICES ARE OFFERED?

- Independent service provider database and family registry
- A matching system to connect families to Independent service providers
- Directory of services and training opportunities for Independent service providers, Service providers and families.

WHO CAN USE THIS SERVICE?

Families who qualify for or are receiving any of the following:

- Special Services at Home (SSAH) Funding,
- Assistance for Children with Severe Disabilities (ACSD),
- Autism Ontario Funding,
- Passport Funding.

HOW TO ACCESS RESPITESERVICES.COM

- ✓ Register as a family on www.respiteservices.com
- ✓ Browse the classified Ads (Services on the left hand menu)
- ✓ To view community events, activities and trainings check out the Calendar of Events and Resources on the left hand menu
- ✓ For further support email respite@cmhaww.ca

CHAP

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FOR ACTIVE PARTICIPATION



COMMUNITY HELPERS FOR ACTIVE PARTICIPATION (CHAP)

CHAP refers to the portion of the website which hold the Independent respite provider and family profiles.

- This program will assist families with the process of accessing and contracting Independent Service Providers
- The database is accessible to all participating agencies (as long as they are entered as members). Participating agencies will have the ability to assist families by searching for potential Independent Service Providers.
- Families (or agency staff on their behalf) can register electronically or (using a printed form) by mail
- Families can view Independent Service Provider classifieds or post their own classified
- Families can access a directory of services and a calendar of events
- Independent Service Providers can view the job description and submit an application along with their resume'
- Once approved, Independent Service Providers can browse through family classifieds and post their own classified ad
- There is no charge for the service.
- We cannot guarantee to find an ISP, it is recommended that families follow up regularly if they are still looking for a provider

THE ROLE OF THE RESPITESERVICES.COM COORDINATOR

- Assist families by searching the database for potential Independent Service Providers based on families' criteria
- Activation meeting with all ISP (current police check and references are a requirement)
- Run Activation sessions for ISPs
- When an ISP's profile is selected during a search for a family, an e-mail will be sent to the family informing them that they can view the profile in their notifications section on the secure portions of the site or a printout will be mailed to the family
- ISP interviews and selection is up to the family, the Coordinator and respiteservices.com have not involved in the selection or contracting with an ISP.

In Wellington County, respiteservices.com is co-hosted by Canadian Mental Health Association Waterloo Wellington and Family Counseling and Support Services. Respiteservices.com respects your privacy. We protect your personal information and adhere to all legislative requirements. We do not rent, sell or trade our mailing lists. The information you provide to us will be used to connect you to suitable independent service providers, keep you informed about our activities as well as other respite programs/services and to send update forms. If at any time you wish to stop receiving this information, simply contact us at 80 Waterloo Ave, Guelph N1H 0A1 519-821-8089 ext 2110 Or email

respite@cmhaww.ca